

Using UPK with EBS and Agile PLM

What we've done and where we're going



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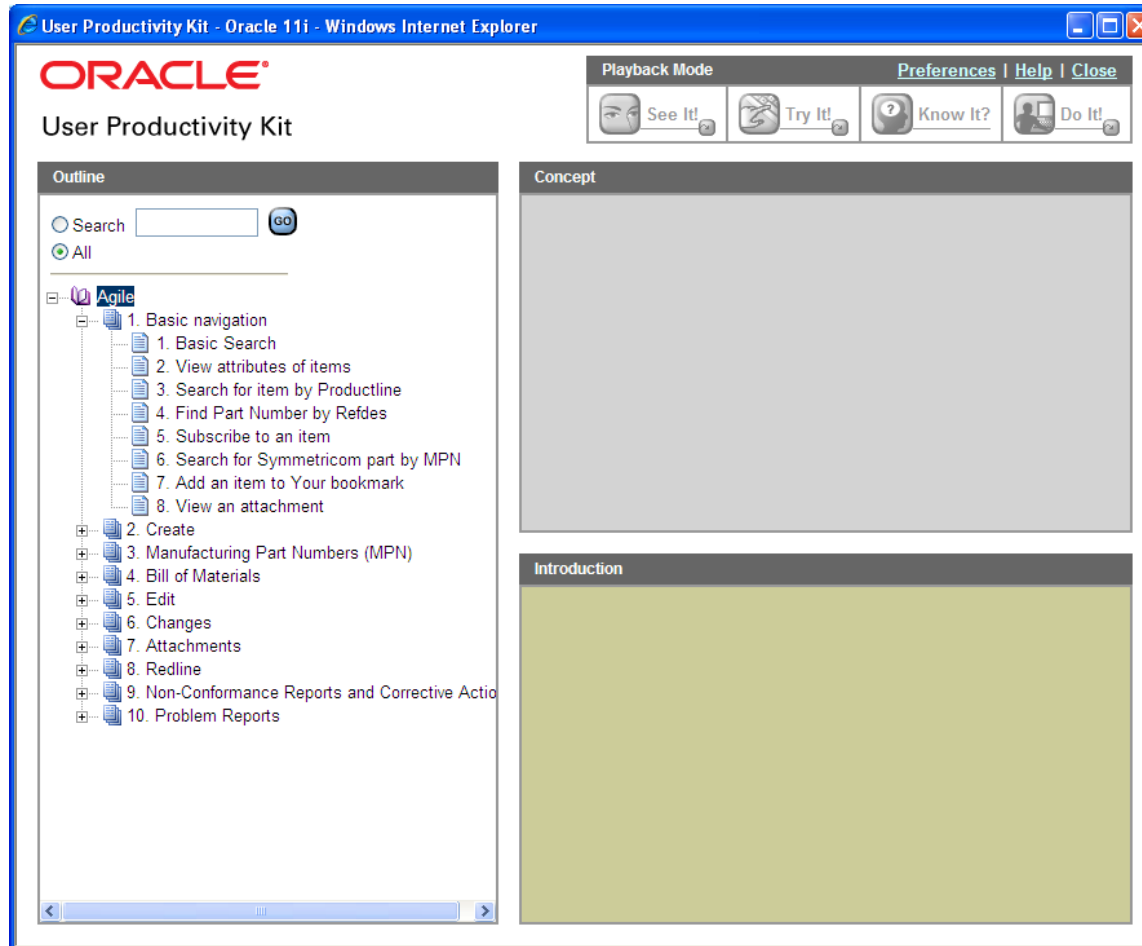
- Global Business for Mission Critical Timing, Frequency and Synchronization Solutions
- ~ 600 employees worldwide
- ~ \$200M Annual Revenue
- Oracle EBS 11i (11.5.10.2)
- Agile PLM 9.3.1

Agenda

- What we've done
- What we're doing next

What We've Done

- Viewlets for Oracle EBS and Agile PLM



What We've Done – How'd We Do It?

- Business Analyst created viewlets for Oracle EBS processes where we received the most user questions (e.g. time cards, outside processing)
- Added a viewlet for Oracle EBS for a new expense reporting process
- Viewlets for Agile were created for use during our initial go-live

What We've Done – How's it going?

- Wins
 - Training tool that users can access anytime
 - Examples that use our data
 - Different training modes from the same tool
 - Same training software for multiple applications
 - Easy tool to learn – didn't need to hire consultants
- Challenges
 - Users forget the tool is there
 - Haven't found a good place to store the links to the viewlets
 - Need to update screen shots and instructions if the UI changes with an application upgrade

What We're Doing Next

We're looking into:

- Using Pre-Built Content for Agile 9.3.1 because of major changes in the UI from Agile 9.2.6 (perhaps adapted to include screen shots with our data)
- Using our current content to publish test procedures in addition to publishing training viewlets
- Using Pre-Built Content for EBS R12 for user training and test procedures when we upgrade from EBS 11i

Questions???



Thank You

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