



# Corsair UPK



Ramesh Potta



# About Corsair



- Corsair is a global company bringing innovative, high-performance components to the PC gaming market. Specializing in very high performance memory, ultra-efficient power supplies, and other key system components, our products are the choice of overclockers, enthusiasts, and gamers everywhere.

# Our Applications



- We use UPK for following major applications (Oracle/Non-Oracle)
  - Oracle E-Business Suite
  - Online Store – Custom Application
  - Share Point Applications



- User Productivity Kit, also known as UPK, is an Oracle product and on-demand training tool that will allow you to learn at your work station, at your own pace, and at a time that fits in your work schedule
- UPK training content is delivered in an assortment of learning modes.
- Allow you to choose the mode most applicable to your individual learning style for each training task.
- Different printable documents to choose from which is best fits your personal needs for your business/users.

# How we are using UPK for our Business



- We are using UPK for all scenarios which includes from major implementation to small business process/application.
  - For R12 upgrade
    - We used extensively for R12 upgrade for all business process.
    - For test script for upgrade
    - For training globally
    - This is one of the factor we were able to finish upgrade project in fastest time and with more accurate results of UAT (User Acceptance Testing)
  - On-Going projects
  - For new-hire/employees
    - How to login to particular application
    - How they can setup few settings on their own with visual representation

# UPK Content that we use



- We are not using pre-built UPKs
- We developed UPKs for each process. (Ex: In AR how to create invoice, debit memo, credit memo)
- We have about 400 UPKs developed for oracle and non-oracle application
- We modify all existing UPKs based on need or business process change

# Few Benefits



- Simplified creation, click-by-click
- Delivers content in multiple forms of learning
- Designed for use by non-technical, subject matter experts
- Supports and encourages self-paced learning
- Reduced Cost
- Provides different output for user comfort level

# Best Practice & Strategies we use



- Organize by Project
  - Module, Sections, Topics
- Organize by Document Type
- Access control on specific folder
- Check-in and check-out
- Develop UPKs and modify each navigation/Steps with more description as per our need.
- and more....





# Q & A

Thank You!  
Ramesh Potta

[rameshp@corsair.com](mailto:rameshp@corsair.com)  
[rameshpotta@gmail.com](mailto:rameshpotta@gmail.com)